

**«Pluralismo e democrazia
nella società digitale.
E' tempo di regole?»**

Introduzione - Antonio Nicita

ASTRID



4 visioni:

1. Nessuna moderazione («è una censura!»)
2. OK moderazione, TOS vs TOXIC
3. OK moderazione ma non auto-regolazione
4. La luna e il dito: il rapporto tra free-speech e potere

1. La fine è nota
2. Dietro le visioni, quello che Voltaire **non** ha detto
3. Una **doppia** libertà
4. Due insidie all'ideal-tipo del **mercato delle idee**
5. **Algoritmi** tra matching e pluralismo
6. **Disinformazione**, Malinformazione, Hatespeech, Agenda setting, Polarizzazione
7. Libertà-democrazia e **libertà-verità**
8. **TOS vs Toxic**: Moderare? Come? La «confessione» dei social
9. L'esempio dell'**Oversight Board** di Facebook
10. Verso la **(co)**regolazione (i temi aperti)

Donald J. Trump @realDonaldTrump · May 26
There is NO WAY (ZERO!) that Mail-In Ballots will be anything less than substantially fraudulent. Mail boxes will be robbed, ballots will be forged & even illegally printed out & fraudulently signed. The Governor of California is sending Ballots to millions of people, anyone.....
[Get the facts about mail-in ballots](#)

Donald J. Trump @realDonaldTrump
REVOKE 230!
5:15 PM · 29 mag 2020 · Twitter for iPhone

Donald J. Trump @realDonaldTrump
If Big Tech persists, in coordination with the mainstream media, we must immediately strip them of their Section 230 protections. When government granted these protections, they created a monster!
[Traduci il Tweet](#)



Di Team Trump (Text VOTE to 88022)
9:21 PM · 15 ott 2020 · Twitter for iPhone

Donald J. Trump @realDonaldTrump · 14h
This Tweet violated the Twitter Rules about spreading misleading and potentially harmful information related to COVID-19. However, Twitter has determined that it may be in the public's interest for the Tweet to remain accessible. [Learn more](#)
View

Donald J. Trump @realDonaldTrump · 2h
I can't stand back & watch this happen to a great American City, Minneapolis. A total lack of leadership. Either the very weak Radical Left Mayor, Jacob Frey, get his act together and bring the City under control, or will send in the National Guard & get the job done right.....
25K 25.7K 105.6K

Donald J. Trump @realDonaldTrump · 2h
This Tweet violated the Twitter Rules about glorifying violence. However, Twitter has determined that it may be in the public's interest for the Tweet to remain accessible. [Learn more](#)
View



EXECUTIVE ORDERS

Executive Order on Preventing Online Censorship

— INFRASTRUCTURE & TECHNOLOGY | Issued on: May 28, 2020



SHARE:

ALL NEWS

By the authority vested in me as President by the Constitution and the laws of the United States of America, it is hereby ordered as follows:

Section 1. Policy. Free speech is the bedrock of American democracy. Our Founding Fathers protected this sacred right with the First Amendment to the Constitution. The freedom to express and debate ideas is the foundation for all of our rights as a free people.

In a country that has long cherished the freedom of expression, we cannot allow a limited number of online platforms to hand pick the speech that Americans may access and convey on the internet. This practice is fundamentally un-American and anti-democratic. When large, powerful social media companies censor opinions with which they disagree, they exercise a dangerous power. They cease functioning as passive bulletin boards, and ought to be viewed and treated as content creators.

The growth of online platforms in recent years raises important questions about applying the ideals of the First Amendment to modern communications technology. Today, many Americans follow the news, stay in touch with friends and family, and share their views on current events through social media and other online platforms. As a result, these platforms function in many ways as a 21st century equivalent of the public square.



Ajit Pai ✓
@AjitPaiFCC



I intend to move forward with an @FCC rulemaking to clarify the meaning of #Section230.

Read my full statement below.

[Traduci il Tweet](#)

STATEMENT OF CHAIRMAN PAI ON SECTION 230

WASHINGTON, October 15, 2020—Federal Communications Commission Chairman Ajit Pai issued the following statement today on Section 230 of the Communications Act:

“Members of all three branches of the federal government have expressed serious concerns about the prevailing interpretation of the immunity set forth in Section 230 of the Communications Act. There is bipartisan support in Congress to reform the law. The U.S. Department of Commerce has petitioned the Commission to ‘clarify ambiguities in section 230.’ And earlier this week, U.S. Supreme Court Justice Clarence Thomas pointed out that courts have relied upon ‘policy and purpose arguments to grant sweeping protections to Internet platforms’ that appear to go far beyond the actual text of the provision.

“As elected officials consider whether to change the law, the question remains: What does Section 230 currently mean? Many advance an overly broad interpretation that in some cases shields social media companies from consumer protection laws in a way that has no basis in the text of Section 230. The Commission’s General Counsel has informed me that the FCC has the legal authority to interpret Section 230. Consistent with this advice, I intend to move forward with a rulemaking to clarify its meaning.

“Throughout my tenure at the Federal Communications Commission, I have favored regulatory parity, transparency, and free expression. Social media companies have a First Amendment right to free speech. But they do not have a First Amendment right to a special immunity denied to other media outlets, such as newspapers and broadcasters.”

INVESTIGATION OF COMPETITION
IN DIGITAL MARKETS

MAJORITY STAFF REPORT AND
RECOMMENDATIONS

SUBCOMMITTEE ON ANTITRUST,
COMMERCIAL AND ADMINISTRATIVE LAW
OF THE COMMITTEE ON THE JUDICIARY

Jerrold Nadler, Chairman, Committee on the Judiciary

David N. Cicilline, Chairman, Subcommittee on
Antitrust, Commercial and Administrative Law



UNITED STATES
2020

c) Protection for “Good Samaritan” blocking and screening of offensive material

(1) ***Treatment of publisher or speaker*** No provider or user of an interactive computer service shall be treated as the publisher or speaker of any information provided by another information content provider.

(2) ***Civil liability***

No provider or user of an interactive computer service shall be held liable on account of

(A) any action voluntarily taken ***in good faith*** to restrict access to or availability of material that the provider or user considers to be obscene, lewd, lascivious, filthy, excessively violent, harassing, or otherwise objectionable, whether or not such material is constitutionally protected; or

(B) any action taken to enable or make available to information content providers or others ***the technical means*** to restrict access to material described in paragraph (1).



Donald J. Trump ✓
@realDonaldTrump



An 'extremely credible source' has called my office and told me that @BarackObama's birth certificate is a fraud.

Reply Retweet Favorite

690
RETWEETS

115
FAVORITES



4:23 PM - 6 Aug 12 · Embed this Tweet



Donald J. Trump ✓
@realDonaldTrump

I want to see @BarackObama's college records to see how he listed his place of birth in the application.

5/30/12, 11:44 AM



Donald J. Trump ✓
@realDonaldTrump



Following

Let's take a closer look at that birth certificate. @BarackObama was described in 2003 as being "born in Kenya." bit.ly/Klc9Uu

RETWEETS
514

LIKES
150



3:31 PM - 18 May 2012

Reply Retweet 514 Like 150



Donald J. Trump ✓
@realDonaldTrump

Follow

How amazing, the State Health Director who verified copies of Obama's "birth certificate" died in plane crash today. All others lived

Reply Retweet Favorite

RETWEETS
1,762

FAVORITES
714



1:32 PM - 12 Dec 2013



Donald J. Trump 
@realDonaldTrump

 Follow

Congratulations to [@FoxNews](#) for being number one in inauguration ratings. They were many times higher than FAKE NEWS [@CNN](#) - public is smart!

RETWEETS 32,579 LIKES 163,795



9:16 PM - 24 Jan 2017



Donald J. Trump 
@realDonaldTrump

 Follow

Any negative polls are fake news, just like the CNN, ABC, NBC polls in the election. Sorry, people want border security and extreme vetting.

6:01 AM - 6 Feb 2017

  32,395  141,188

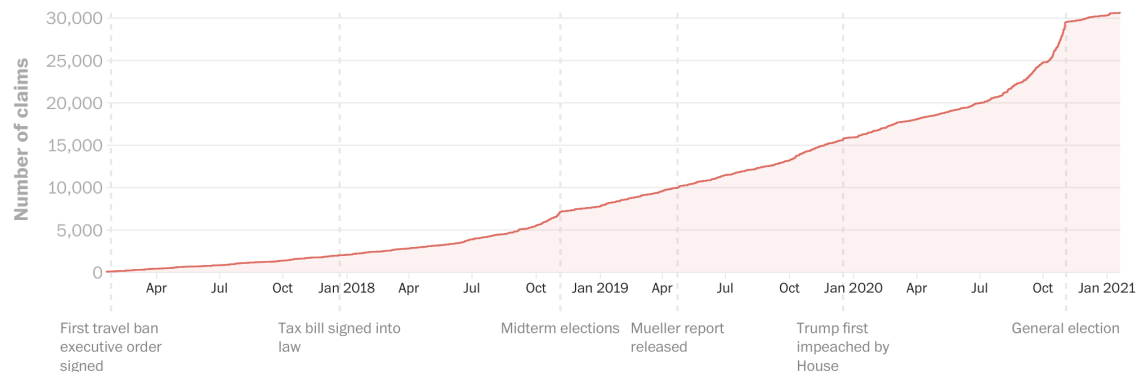
In four years, President Trump made 30,573 false or misleading claims

The Fact Checker's database of the false or misleading claims made by President Trump while in office.

Updated Jan. 20, 2021

Show claims about

Cumulative Daily Monthly



[See a full timeline of the claims →](#) | [Download a csv of the data \(13.7MB\)](#)

Most repeated claims



“We also built the greatest economy in the history of the world...Powered by these policies, we built the greatest economy in the history of the world.”



«non condivido quello che dici ma difenderò fino alla morte il tuo diritto di dirlo».

Voltaire?



Trattato sulla tolleranza del 1763:

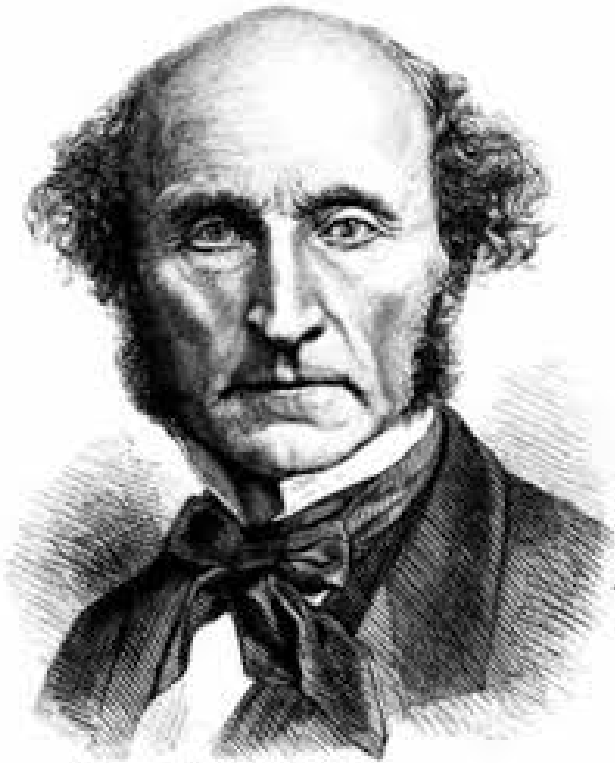
«di tutte le superstizioni, la più pericolosa è quella di odiare il prossimo per le sue opinioni. È cosa crudelissima perseguitare in questa vita quelli che non la pensano al nostro modo. Ma come! Sarà permesso a ciascun cittadino di non credere che alla sua ragione e di pensare ciò che questa ragione, illuminata o ingannata, gli detterà?

È necessario, purché non turbi l'ordine"».



Voltaire

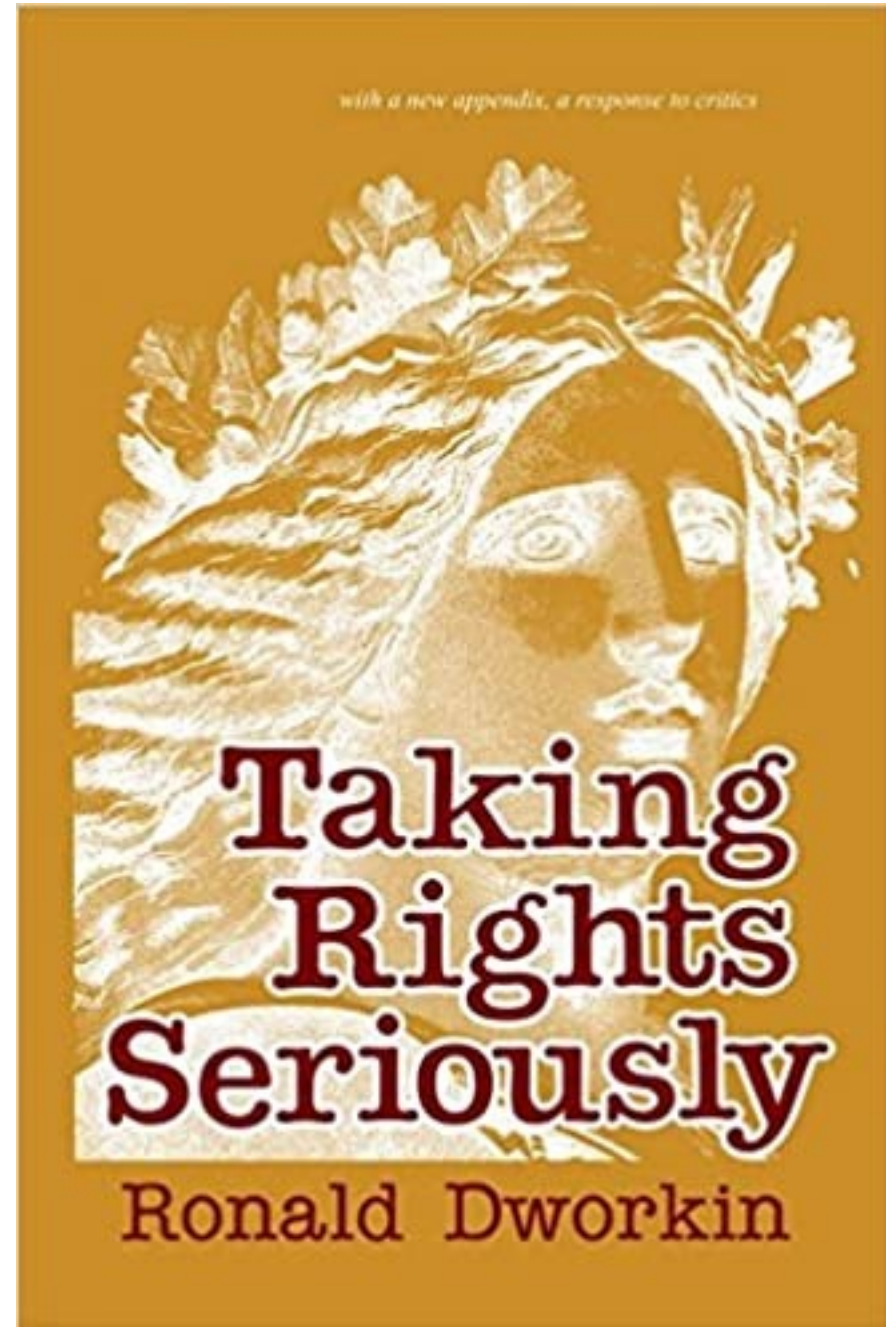
J.S Mill, O. Holmes e il mercato delle idee



- Concorrenza e verità
- Il primo emendamento (libertà negativa e sfera pubblica)
- La teoria del danno e il limite
- La doppia libertà e il 'luogo pubblico'

Dworkin e la legitimacy

Il rapporto
tra democrazia e dissenso



2 Insidie nel mercato delle idee

- Information e cognitive bias
- Overload informativo
- Algoritmo tra matching e pluralismo
- Selezione e filtro algoritmico
 - «luogo pubblico»
 - «condivisione»

FALSENESS

INTENT TO HARM

Misinformation

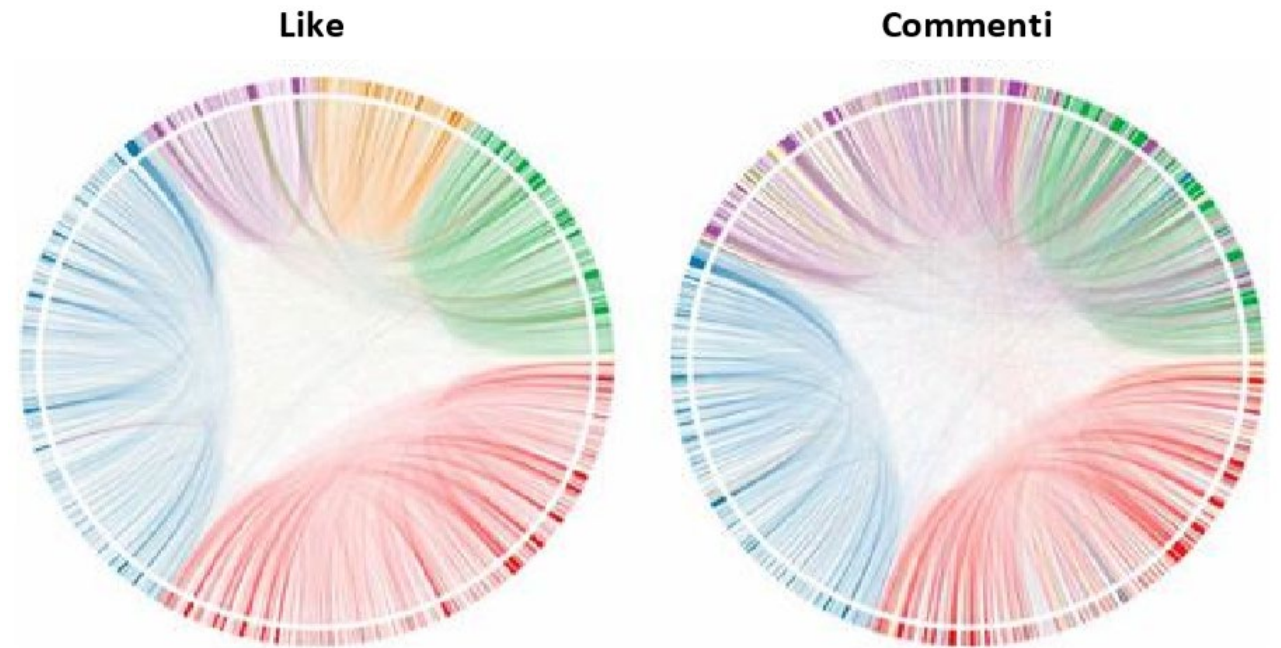
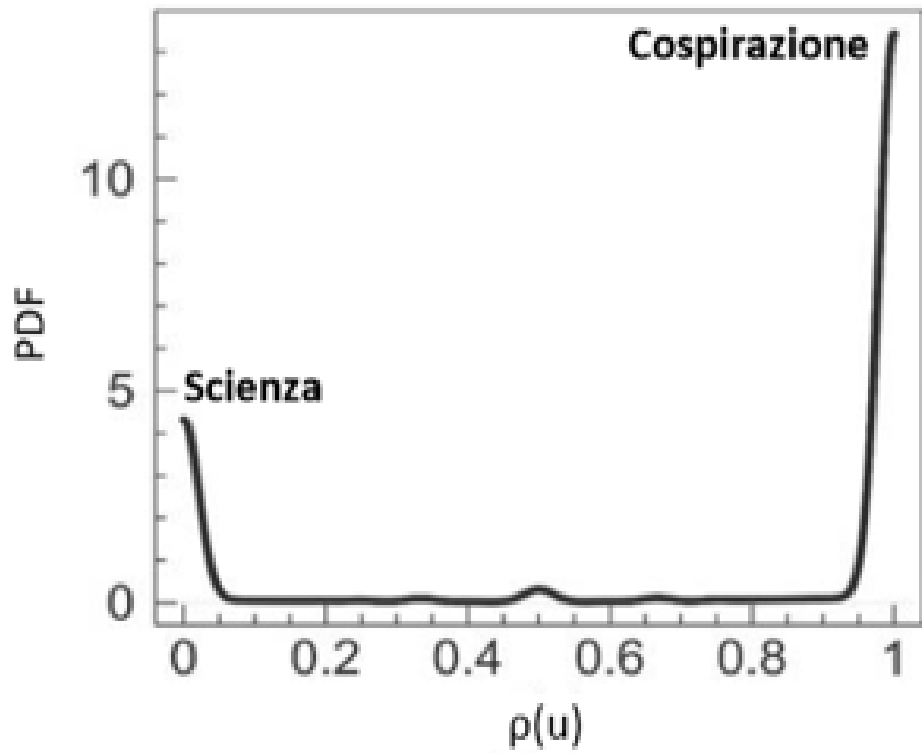
Unintentional mistakes such as inaccurate photo captions, dates, statistics, translations, or when satire is taken seriously.

Disinformation

Fabricated or deliberately manipulated audio/visual content. Intentionally created conspiracy theories or rumours.

Malinformation

Deliberate publication of private information for personal or corporate rather than public interest, such as revenge porn. Deliberate change of context, date or time of genuine content.

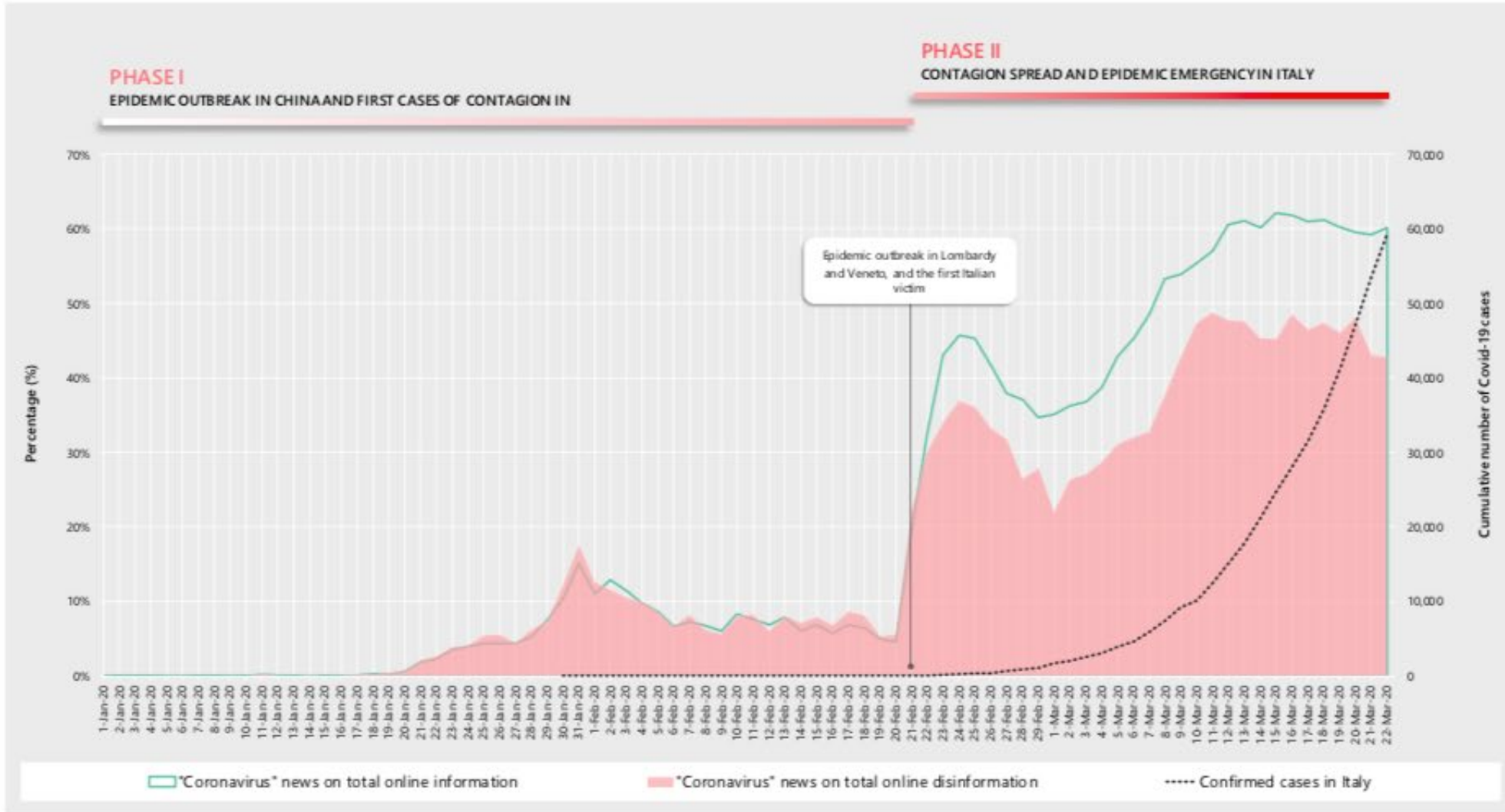


Polarizzazione tra “SCIENCE” and “CONSPIRACY”

Il *trend* della disinformazione



Daily incidence of news on the coronavirus on total online disinformation: comparison with online information



NEWS ON THE CORONAVIRUS IN AN AVERAGE DAY

5% PHASE I
of the total disinformation JAN, 1 – FEB, 20

38% PHASE II
of the total disinformation FEB, 21 – MAR, 22

In the last 2 weeks, the daily average is around **46%**

In an average day of the PHASE II, the **articles** regarding the coronavirus from disinformation sources increased (in comparison with Phase I) by **8 times**, **posts/tweets by 10 times**

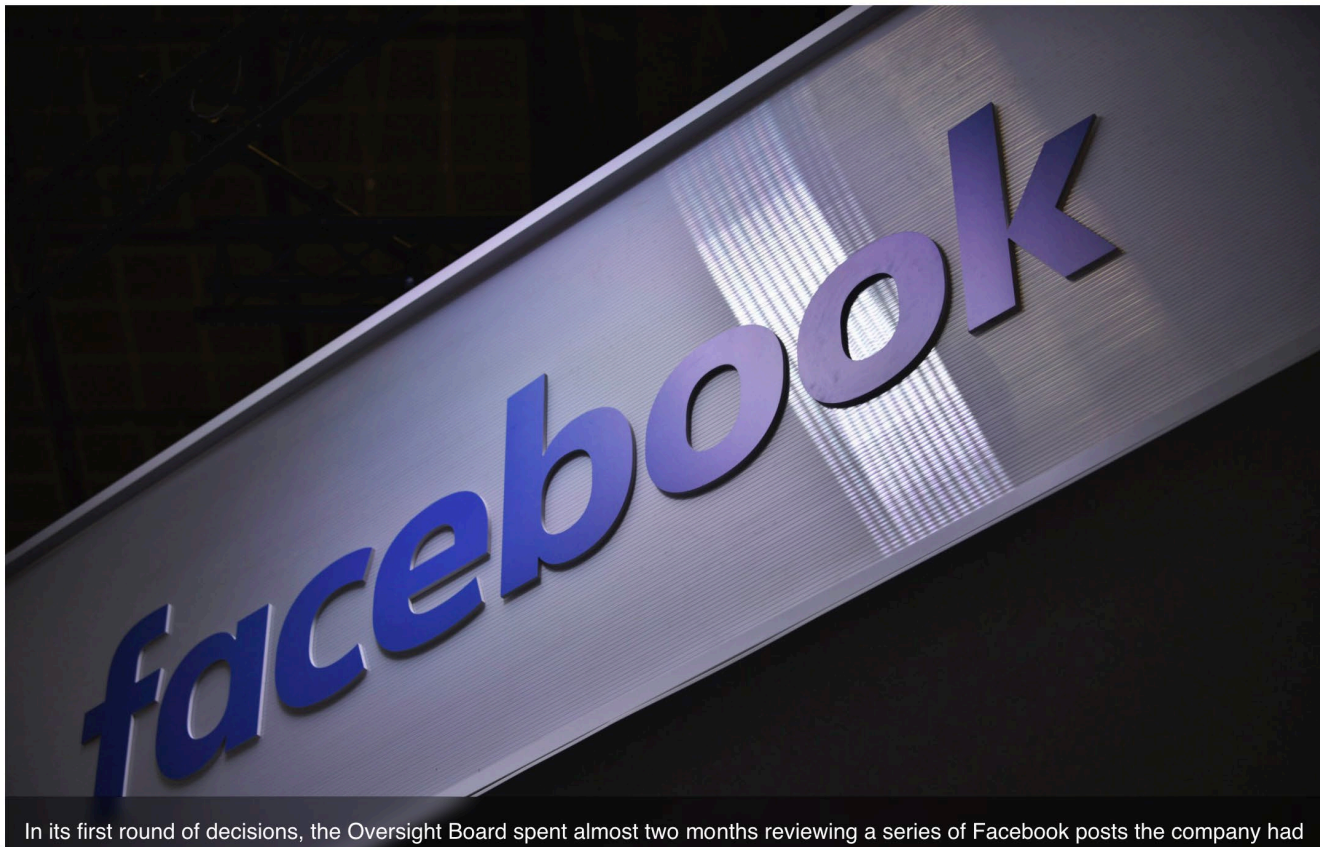
In Phase I, the coronavirus coverage is on average higher for sources of disinformation than for information sources. In **Phase II**, the trend reverses as a result of the **greater growth of information**

Temi aperti

- TOS vs TOXIC: moderare? Come? La «confessione» dei social
- Oversight Board
- La co-regolazione
 - Un algoritmo di salverà?
 - Identità-asimmetrie
 - Audit-inspection
 - Harmful-illegal
 - Trasparenza e Discussione
 - Attenzione a effetti controproducenti nel superare il concetto di TOS
 - **LA DISINFORMAZIONE VIAGGIA ANCHE SUI MEDIA MAINSTREAM!**

Facebook's 'supreme court' says company got it wrong on removing content

A post quoting Goebbels, and another criticizing Muslims were both reinstated after the Oversight Board intervened.



Most Read Articles

1. Europe gives Biden a one-finger salute
JANUARY 29, 2021 | 1:30 AM

2. How Europe fell behind on vaccines
JANUARY 27, 2021 | 7:31 PM

3. UK restricts COVID medicine exports amid AstraZeneca vaccine fight
JANUARY 27, 2021 | 7:18 PM



*«La libertà di opinione diventa una
farsa se l'informazione sui fatti non è
garantita e i fatti stessi sono messi in
discussione»*

H. Arendt